



When it comes to healthcare, we're in your corner.

As a TouchCare member, you have a personal Health Assistant in your pocket. We're here to help answer any and all of your healthcare and benefit questions. Here are just a few examples of what we can help with (at no cost to you):



Benefit Navigation

TouchCare assists with more than just medical insurance. We also support members with voluntary benefits (FSA, HSA, HRA).



Bill Negotiation

Members send us their bills, tell us what they feel is wrong, ask questions – and we work on their behalf to fix any errors.



Cost Comparison

TouchCare Health Assistants ensure you never overpay for care by carefully researching all options and costs.



Provider Search

We'll always navigate you to highly-rated providers that are in-network and conveniently located.

We're here to help

TouchCare services were designed to make your life easier.

Never pay more than you have to



RxCare

Get assistance finding the lowest cost options for all of your prescriptions.



Ancillary Benefits

We will help you leverage the right benefit, at the right time, to save you time and money.

Keep in touch with all of your benefits



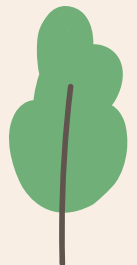
Benefit Refresher

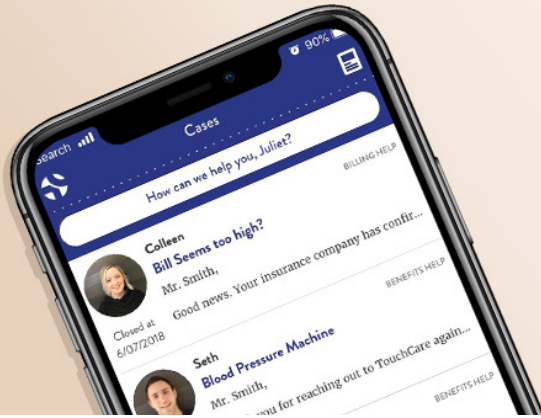
Consult with an expert regarding your benefits anytime throughout the year.



Questions

You have questions; we have expertly researched answers. Your HA is always there to help.





Concierge services

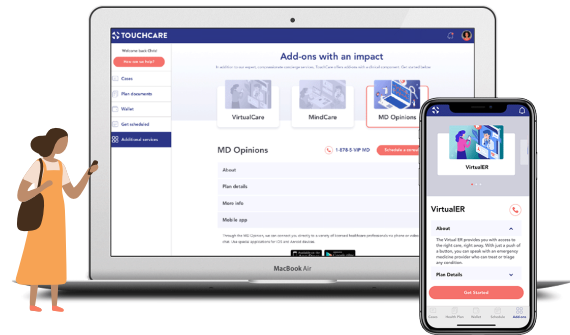
Healthcare, pocket-sized

With TouchCare’s mobile app, you have access to all of our concierge services, conveniently available on your iOS or Android device.

Get started in minutes

The Complete Package

Get help with a confusing bill, find a nearby provider, or just simply ask a quick question using our convenient drop-down menu.



Easy to use

Core Features

All of TouchCare’s concierge services in one place.



Open a case

Start your cases with a click of a button. Our Health Assistants will reply directly through the app.



Get Scheduled

Scheduling a consult is now available through our app or online portal. Simply click the “get scheduled” tab.



Access Add-Ons

If your plan includes any additional services, you can access them easily by clicking ‘add-ons.’



View plan documents

View all of your insurance plan documents. No more searching through emails or waiting on hold.

Tell us what you need

We’re here to connect

Our Health Assistants aren’t just available on our app! You can also open a case via email, our online portal, or by phone.

